



Americans with Disabilities Act (ADA) Commission Meeting  
Room 190  
One City Plaza, Yuma, AZ

**Minutes from Tuesday, July 22, 2025, 5:30 P.M.**

*Pursuant to A.R.S. #38-431.02, notice is hereby given to the members of the ADA Commission of the City of Yuma and to the general public that the ADA Commission will hold a meeting open to the public on Tuesday, July 22, 2025, at 5:30 PM in room 190 of Yuma City Hall (1 City Plaza, Yuma, AZ).*

**A. Call to Order**

Chairman McClendon called the meeting to order at 5:30 PM

**B. Administrative Items**

a. Roll Call - Kathryn Roman, ADA Liaison, followed with roll call.

- Commissioners Present: Virginia Avelar, Pamela Clark, Jason Giard, Leslie McClendon, Bill Mowczko, Mark Rummel
- Commissioners Absent: Jessica Drake
- Staff Members Present: Jenn Reichelt, Deputy City Administrator; Jen Miller, Communications Manager; Dave Wostenberg, Director of Engineering; Steve Wilson, Assistant Director of Engineering; John LeSueur, Assistant city Attorney; Kathryn Roman, Administrative Specialist.

b. Brief introduction of new Commission members; Pamela Clark and Mark Rummel

c. Approval of Minutes - Motion (Giard/ Mowczko) to approve Minutes of April 22, 2025. Voice vote: Motion carried (6-0)

**C. Community Stakeholder, Guest Speaker – Arizona State Veteran Home – Yuma**

David Barrientos, Administrator and Christina McLean, Director of Nursing presented on the services provided to veterans and how their facility operates. Volunteers and assistance are always encouraged to continue giving the best care. (Presentation attached to Minutes)

**D. Yuma Police Department**

Chief Garrity was unable to attend and rescheduled his presentation for the next meeting.

**E. CIP Update – ADA Elements**

Wilson presented a list of scheduled upcoming CIP Projects that include ADA elements. (Handout attached to Minutes)

**F. Discuss Proposed ADA Education & Outreach Plan**

Reichelt and Miller, presented and sought feedback on an 8-week marketing campaign program called "Access for All: Understanding ADA in Yuma" that will roll out in January. (Handout attached to Minutes)

**G. Future Meeting Topics/Guest Speakers**

Chairman McClendon and Reichelt invited Commissioners to suggest future agenda items and guest speakers. Commissioners expressed interest in learning more and receiving updates from other City departments including the police department, public works, parks and recreation as well as other community stakeholder groups as well as exploring the possibility of future ADA training topics and interactive workshops.

**H. Wheelchair Workshop Announcement**

Clark shared information on an upcoming wheelchair workshop on Saturday, August 16, 2025, at Yuma County Main Library from 10AM- 12PM. (Flyer attached to Minutes)

**I. Call to the Public**

There was no public comment.

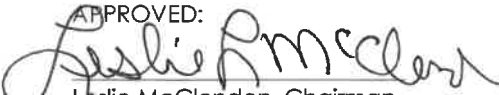
**J. Adjournment**

The meeting was adjourned at 7:06 p.m.

**Americans with Disabilities Act**

In accordance with the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act of 1973, the City of Yuma does not discriminate on the basis of disability in the admission of or access to, or treatment or employment in, its programs, activities, or services. For information regarding rights and provisions of the ADA or Section 504, or to request reasonable accommodations for participation in City programs, activities, or services contact: ADA/Section 504 Coordinator, City of Yuma Human Resources Division, One City Plaza, Yuma, AZ 85364; (928) 373-5125 or TTY (928) 373-5149.

*The Commission may vote to hold an executive session for the purpose of obtaining legal advice from the Commission's attorney on any matter listed on the agenda pursuant to A.R.S. § 38-431.03(A)(3).*

APPROVED:  
  
Leslie McClendon, Chairman

11/03/2025  
Date

## Arizona Department of Veterans' Services

For Arizona veterans and those who care for them.

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### Arizona State Veteran Home - Yuma

Arizona Department of Veterans' Services: <https://dvs.az.gov/> 602-255-3373  
 ADVS Veteran Benefits Counselors Appointment Line: 602-535-1215  
 Arizona State Veteran Home - Yuma <https://www.facebook.com/asvhyuma/> 928-247-8300






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## Overview – ADVS Mission

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The Arizona Department of Veterans' Services is a state-funded agency, committed to serving and honoring Arizona Veterans, service members and their families by ensuring they receive the highest quality services so they can thrive for a lifetime.

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## Overview – ADVS Services

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- Operate the four State Veteran Homes and three Veterans' Memorial Cemeteries.
- In-person and virtual appointments with our Veteran Benefits Counselors (VBCs) to help apply for VA benefits or follow up with ongoing claims/issues with VA.
- Offer direct and indirect assistance for grants, housing, homelessness, career development. For example - Arizona Military Family Relief Fund (MFRF) was created to provide financial assistance to active duty service members, Veterans, and their families for unforeseen financial hardships caused by the service member's military service.
- If ADVS does not offer the service, we refer out to partner organizations that can help.
- Go to our website for more information <https://dvs.az.gov/>




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## Overview Arizona State Veteran Homes

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- What Arizona State Veteran Homes are
- Our current Veteran homes and their locations
- New Arizona State Veteran Homes and their locations
- Admissions requirements
- Payment options
- Programs to assist with costs
- Services we offer




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## Arizona State Veteran Homes

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ASVHs serve the long-term care and rehabilitative needs of the Veterans of Arizona through:

- 24-hour skilled-nursing care
- Therapeutic Recreation
- Social Services
- Rehabilitation Services
- Housekeeping and Laundry Services
- Dietary Services
- Memory Care Units





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## New State Veteran Homes

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- In June 2019, broke ground on two new State Veteran Homes
- Each resident room will be furnished and private
- Each home is located on ten acres of land
- Each home will staff 125 employees
- Each home will offer services and amenities similar to those at the current homes.






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### Arizona State Veteran Home – Yuma

- This is a 80-bed facility with 60 skilled-nursing/long-term care beds and 20 memory care beds and overlooks the Colorado River in Yuma:
  - Address:** 6051 East 34<sup>th</sup> Street, AZ  
(E. 32<sup>nd</sup> Street and South Ave 6E)






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### Arizona State Veteran Home – Yuma

- 80 private rooms – 4 neighborhoods, 20 beds each, traditional long term care or skilled/rehab:
  - Copper – opened October 3<sup>rd</sup>, 2022
  - Citrus – opened May 2023
  - Cotton – opened July 2024
  - Climate (Memory Care) – opened May 2025

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### Arizona State Veteran Home – Yuma




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### Arizona State Veteran Home – Yuma




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## Admission Requirements

- Any Veteran, with the exception of those who were dishonorably discharged
- Spouse of a Veteran
- Gold Star Family Member
- Require skilled-nursing care as determined by a physician
- Arizona residents have first priority



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## Payment Options

- Medicare
- Medicaid/ALTCS
- Private Pay
- VA will pay if Veteran has a service-connected disability rating of 70% or higher



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## Programs to Assist with Costs

- Medicaid
- Arizona Long Term Care System (ALTCS)
- Non-service connected pension if Veteran is eligible\*
- VA aid & attendance (does not apply for spouses)\*
- VA will pay if Veteran has a service-connected disability rating of 70% or higher\*



\*An ADVS Veteran Benefits Counselor can assist with applying for these benefits at 602-535-1215.

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## Care Services Offered

- Upon move-in, a care team assesses current health and reviews medical history to see how to best meet resident needs.
  - Licensed nurses (RN/LPN) provide the skilled nursing services.
  - Certified Nursing Assistants (CNAs) provide assistance with personal care needs
  - Resident Physician
- Residents have access to medical care outside of the facility if needed and transportation is provided.
- A memory care unit is available to provide a safe, specialized place for residents with Alzheimer's, dementia or any other form of cognitive impairment
- Medication management program



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## Traditions to honor our Veterans



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## Therapeutic Recreation

- Our Therapeutic Recreation Department plays a vital role in the resident's care. Services from this department make available a Therapeutic approach focusing on mind, body, and spirit, bringing balance to one's life.
- Examples: parties, group activities, bingo, outings, religious services, etc.



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## Therapeutic Recreation

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- Please contact the Activities Department for volunteer and donation inquiries.
- We aim to recruit volunteers with various interests and/or skills:
  - Music
  - Arts and crafts
  - Social visits/chaperones – 1 on 1 visits, group events at the facility or for community outings.
  - Games – Bingo, board games,



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## Therapeutic Recreation



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## Therapeutic Recreation



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## Therapeutic Recreation



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## Social Services

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- The Social Services Department provides assistance to residents and their families during the admissions process and throughout their stay.
  - Example: one-on-one visits, care planning, discharge planning, etc.
- An ADVS Veteran Benefits Counselor is available to assist residents and families with applying for and maintaining Veteran benefits




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## Rehabilitation Services

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- Physical Therapy
- Occupational Therapy
- Speech Therapy
- Short-term rehabilitation available





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## Housekeeping & Laundry Services

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- Ensures a sanitary and safe environment for residents
- Provide personal laundry services for any resident





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## Dietary Services

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- Provides three meals per day and snacks
- The Dietary Department follows all orders from the resident's physician regarding their diet.
- Speech Therapy and Registered Dietician provide recommendations.





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## Important Contacts

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- **Arizona Department of Veterans' Services:**  
<https://dvs.az.gov/> 602-255-3373
- **ADVS Veteran Benefits Counselors Appointment Line:** 602-535-1215
- **Arizona State Veteran Home - Yuma**  
<https://www.facebook.com/asvhyuma/> 928-247-8300




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## End

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## Administrator – David Barrientos

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- Born in Los Angeles
- Went to College in Iowa
- Started working as a CNA in 2012
- 10 years long term care experience in Iowa, Colorado, and Arizona
- First ASVH-Yuma Administrator, 1/24/2022

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## Administrator Responsibilities

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- Meet agency goals
  - Facility opening objectives
  - Key monthly metrics
- Manage budget
  - Staffing versus Census
  - Expenses
- Maintain partnerships with all customers:
  - Residents
  - Vendors
  - Community Organizations
  - Staff







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## Staff Inservices and Continuing Education

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- Appendix A: Missing Resident Search Grids
- Staff will be notified of a possible elopement when a "Code Pink" is announced
- Security Personnel will review security camera video footage
- Staff from each building will search within their assigned building: look in all resident rooms, bathrooms, locked areas, etc and under tables, beds
- Once staff from a particular building have completed a thorough search, they may assist other sections of the building or outside if capable and requested upon.
  - Unit D may need additional staff due to wandering/elopement risk
- Maintenance staff or designees to search outside in vehicle/golf cart with radio or cell phone for communications

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# CIP Projects- Update

## Roadway Projects

1. **Ave B Pavement Rehabilitation:** 32 New curb ramps, Completed January 2025
2. **16<sup>th</sup> St/14<sup>th</sup> Ave:** Currently designing in-house
  - a. Curb Ramps
  - b. Desert Rose Retirement-Community Entrance
  - c. Sidewalk on 14<sup>th</sup> Ave north of 16<sup>th</sup> St
3. **32<sup>nd</sup> St Multi-Use Pathway:** East Main Canal to Ave B
  - a. 10ft Wide pathway, Bid in Fiscal Year 2026
4. **Edenwood Subdivision Pavement Replacement:**
  - a. Replace 26 curb ramps in subdivision
5. **28<sup>th</sup> St Widening 45<sup>th</sup> Ave to 33<sup>rd</sup> Dr:**
  - a. New Traffic Signal at 28<sup>th</sup> St/ Ave C (Crosswalks, ADA Compliant Pedestrian Access)
  - b. New Sidewalk along widening (South side of 28<sup>th</sup> St)
6. **Yuma Country Club Estates (Phase I) Subdivision Pavement Replacement:**  
Fall 2025
7. **21<sup>st</sup> Drive HAWK (Crane School District): Gary Knox Elementary School**
8. **16<sup>th</sup> St/Ave A Bus Pull-Outs:**
9. **Ave 9E Widening: N. Frontage Rd to 24<sup>th</sup> St:**
  - a. Widening from 2 lane to 4 lane
  - b. Sidewalk on the Westside
  - c. Multi-use Pathway on the Eastside

## Pathway Projects

10. **1<sup>st</sup> St Shared-Use Pathway 4<sup>th</sup> Ave to Ave B:**
  - a. Add 8ft wide Multi-use pathway along both sides
11. **32<sup>nd</sup> St Shared-Use Pathway: Ave 3E to Ave 7 1/2E:**
  - a. Add 10ft Multi-use pathway southside 32<sup>nd</sup> St
12. **32<sup>nd</sup> St Multiuse Pathway: East Main Canal to Ave B:** August 2025
13. **Pathway East Wetlands to PAAC:**
14. **Ave 6E Pathway and HAWK:** Engineering/Grants submitted a Transportation Alternatives grant on June 6<sup>th</sup> for a multiuse pathway along Ave 6E from 32<sup>nd</sup> St to

the EMCP and a HAWK crossing Ave 6E at EMCP entrance. Selection to be announced by ADOT on Aug 15<sup>th</sup>.

### Parks and Rec Projects

**15. Civic Center Terrace Concrete:** Completed June 2025

- a. New Sidewalk, Ramp & Patio

**16. East Mesa Community Park:**

- a. New park with lake, playground, ramadas, and ADA compliant access

### Buildings

**17. Hotel Del Sol Multimodal Transit Center:**

- a. Reconstruction of Hotel Del Sol to facilitate
- b. Transit Center on the bottom floor

# Access for All: Understanding ADA in Yuma

**Purpose:** Educate the public on the Americans with Disabilities Act, highlight Yuma's progress, and encourage respectful, inclusive behavior across the community.

## Campaign Goals:

1. Educate the public on the Americans with Disabilities Act (ADA) and local accessibility initiatives.
2. Showcase the City of Yuma's efforts to improve accessibility across services, infrastructure, and communication.
3. Promote inclusive practices and behavior in public spaces and workplaces.
4. Foster community pride and engagement in building an accessible Yuma.

**Campaign Duration:** 8 Weeks – proposing to roll out in January 2026

## Key Messages:

- Accessibility benefits everyone—not just people with disabilities.
- ADA compliance is about more than legal requirements; it's about equity and dignity.
- The City of Yuma is committed to creating spaces where all residents and visitors can participate fully.

## Primary Channels:

- Social media (Facebook, Instagram, LinkedIn)
- City website + newsletter
- News releases
- Video PSAs (one per week, plus shorts for reels/stories)

## Weekly Schedule Overview

Week	Theme	Focus/Deliverables
Week 1	What is the ADA?	Intro to ADA + PSA 1
Week 2	Accessibility Means...	Quotes & community voices + PSA 2
Week 3	Respect the Spot	Handicap parking PSA + reels + flyer
Week 4	Yuma's ADA Progress	Infrastructure highlights + PSA 4
Week 5	How to Report an Issue	Instructions + staff spotlight
Week 6	Invisible Disabilities	Awareness posts + real stories
Week 7	ADA in Everyday Life	Recreation, hiring, digital inclusion
Week 8	Be an Advocate	Wrap-up + call to action + montage PSA

# Campaign Elements

## News Releases

**#1 - Title:** City of Yuma Launches “Access for All” Campaign to Promote ADA Awareness

**Key Points:**

- Purpose of the campaign
- Ongoing improvements and commitments by the City
- Quotes from Mayor and ADA Commission Chair

**#2 - Title:** Celebrating Accessibility: Stories of Progress and Impact in Yuma

**Content:**

- Highlight 2–3 local projects (e.g., park improvements, City Hall modifications, website accessibility updates)
- Profile a community member or city employee impacted by improved accessibility
- Include photo opportunities and quotes

**#3 - Title:** Yuma Wraps Up ADA Awareness Campaign, Highlights Key Takeaways and Future

**Content:**

- Summary of outreach impact
- Engagement stats (video views, attendance, etc.)
- Announcement of future projects or initiatives

## Social Media

**Hashtag:** #AccessForAllYuma

**Weekly Themes (4 weeks):**

1. **What is the ADA?** (History, purpose, protections)
2. **Accessibility in Action** (City projects, photos/videos)
3. **Voices of Inclusion** (Testimonials or stories)
4. **What You Can Do** (Tips for businesses, residents)

## Short Video PSAs (30–60 seconds each)

**Video 1: “What is the ADA?”**

- Brief history of the ADA (1990–present)
- Importance of equal access
- City or Board representative providing message

**Video 2: “Accessibility Means...”**

- Featuring community members and City staff finishing the phrase “Accessibility means...”
- Emotionally resonant with real voices

**Video 3: “How Yuma is Improving Access”**

- Showcase ramps, audible signals, website accessibility, signage
- Narrated walkthrough with text overlays
- Highlight upcoming CIP projects with ADA elements

**Video 4: “Be an Advocate”**

- Tips for residents: reporting accessibility issues, supporting inclusive spaces
- Encourage positive behavior in shared spaces (e.g., don't block curb ramps)

## Contact Information

Desert Mobility  
Pamela Clark, owner  
200 E. 24th St.  
Yuma, AZ 85364  
928-329-7235



**Release Date:** June 20, 2025

### FOR IMMEDIATE RELEASE

*Wheelchair Workshop:* Free tune-ups, battery checks and trouble diagnosis by trained technicians from Desert Mobility

**Yuma, Arizona**—Professional technicians from *Desert Mobility* will be on-site at the Yuma County Main Library located at 2951 S 21st Drive, Yuma, AZ to tweak, tighten and test manual or power wheelchair problems from 10 am-noon on August 16, 2025. The free on-site workshop also includes tips for battery upkeep, brake adjustments, maintenance and caregiver stories. We encourage our community of wheelchair users and/or caregivers to attend. “Having a nice, properly-fitting, comfortable wheelchair is incredibly important to me achieving my daily goals and we at *Desert Mobility* can lend some expertise,” remarked Pamela Clark, owner, *Desert Mobility*.

Participants can also receive minor arms and legs positioning adjustments and address individual equipment problems following the presentation. Mark Rummel, local wheelchair builder/user, says, “The smallest of adjustments sometimes get overlooked, but those are usually the ones that make the biggest daily difference.” Battery maintenance is especially important in this hot weather. Battery checks will be scheduled every half hour. Please call 928-329-7235 to reserve a spot.

The *Wheelchair Workshop* is one example of the many *Desert Mobility Cares* outreach efforts. The company also offers a scooter donation program that delivers refurbished mobility scooters to disadvantaged people. This outreach effort takes this essential service right to the doorsteps of those who require them. The mobility equipment comes from our generous customers who donate their unwanted equipment, trade-ins and discontinued models.

Additional *Desert Mobility Cares* outreach programs include: Arizona Loans for Assistive Technology grant program application assistance, affordable and flexible payment options, local sponsorship of youth athletics and rental scooters at Midnight at the Oasis.

Desert Mobility, Inc., 200 E 24th St., Yuma, AZ is committed to providing mobility equipment sales and service to Yuma, Wellton and Somerton, AZ. Desert Mobility offers scooters/power chairs sales and as well as lifts for the home and vehicle providing courteous service for all the products lives.

**###**